

Portillo's®

Returns and exchanges are a piece of cake with Portillo's. We offer a complimentary exchange for all merchandise purchased on Portillos.com. If you wish to return any of the merchandise under the policies listed below, the return merchandise shipping fee of \$5.99 will need to be covered by the customer.

All product must be returned within 30 days of purchase. Please fill out the return/exchange form provided in your original package. Product must be returned in the original, sellable condition within 30 days from time received, along with completed return/exchange form.

If you would like to return or exchange your item, please email Portillo's Guest Services at Guestservices@portillos.com to obtain a Return label.

Order Number	
Name	
Reason for return	

Quantity	SKU number	Item Description	Refund or Exchange <i>please write below</i>	If Exchange, write new size or new item below